

General Assembly of NC
Senate Bill 991, Session Law 2004-129
Department of Revenue Summary

1) Statute Section: All

- a) Issue: Who has accountability for DOR/agency IT (projects, systems, and operations)?
- b) Interpretation: The law appears to give SCIO responsibility and accountability for all IT projects (over \$500,000 threshold) without regard to agency head or agency CIO role/responsibility.
- c) Resolution Suggestion: Include language in the law that outlines a partnership with SCIO and the agency regarding IT projects rather than implied autonomy and ability to control IT projects across the state.

1) Statute Section: Section 2 147-33.72C. (b)

- a) Issue: SCIO only shall approve, suspend, or deny approval of an IT projects
- b) Interpretation: SCIO has control over IT projects
- c) Resolution Suggestion: When denial or suspension of approval is imminent, SCIO should work directly with agency head and CIO to review and remedy.

2) Statute Section: Section 2, 147-33.72E.

- a) Issue: Project management standards (PPM tool) used by ITS is labor intensive and of little value to the agencies.
- b) Interpretation: PPM tool entry is a process separate and apart from project management tools and practice used to manage projects within an agency. It is seen as additional overhead for PM's managing projects under SCIO purview.
- c) Resolution Suggestion: Rather than have each agency expend considerable effort for PPM tool entry (including procurement of resources specifically for PPM tool entry and ITS EPMO interface), ITS should provide common process, common tools, and common practice for project management across the enterprise. Require each agency to use tool as part of project management practice and have information roll up for use at the enterprise level.

3) Statute Section: Section 2, 147-33.72G.

- a) Issue: IT Advisory Board was established to review and comment on State IT plans and technology initiatives developed by SCIO as well as IT plans of executive agencies.
- b) Interpretation: N/A
- c) Resolution Suggestion: This board has not met since last year. The board should be reestablished to include the powers and duties listed above plus the following:
 - i) SCIO Governance
 - ii) State IT Strategy
 - iii) IT standards approvals
 - iv) Advice and input on fiscal and budgetary matters related to consolidation, rate setting, and ITS funding models

4) Statute Section: Section 15, 147-33.83. (a)(1)

- a) Issue: SCIO consults with OSBM to establish and operate resource centers and services to serve two or more departments.
- b) Interpretation: Agencies can/will be consolidated without much, if any input. The economy and efficiency of consolidation has not been established or published.
- c) Resolution Suggestion: Agency heads and agency CIO's of affected agencies should be part of the decision process in establishing information resource centers and services.